

Every Experience Matters... So Does Every Feedback...

Do you know?

- You can give feedback to our staff real-time on your experience with them.
Choose any mode to give feedback after completion of availed services.



Employee Specific QR Code
(At Every Employee's Desk)



Tab Based Kiosk
(Located Within the Branch Lobby)

- You can also give Feedback through messages received from the following channels/links



NRI Customers
through WhatsApp



Individual /Non-Corporate
Customers through SMS



Corporate Customers
through Emails

- You can also rate the Branch for Ambience, Staff Behaviour, Overall Service through Branch QR Code.



Branch QR Code->(At Branch Head's Desk)

Rating Scale

- Give Your rating on a scale of 1to 5.
- 5 being the Best Rating.



Please rate your Experience with us today

1. CASH DEPOSIT
1 2 3 4 5

2. Fixed Deposit Opening
1 2 3 4 5

3. Customer Account Xref
1 2 3 4 5

GETP
Reload Captcha
[input type="text"]
[Submit]

We Value Your Feedback! "We're Committed towards best Customer Experience"